

Privacy Policy

This Privacy Policy describes how Swim At Home Ltd ("Swim At Home," "we," "us," or "our") collects, uses, maintains, and discloses information collected from users ("you" or "users") of the Swim At Home Ltd website ("Site") and any related services or products offered by Swim At Home Ltd.

1. Information We Collect

- **Personal Information:** We may collect personal identification information from users in various ways, including but not limited to when users visit our site, register on the site, subscribe to our newsletter, respond to a survey, fill out a form, or place an order. Personal information collected may include name, email address, mailing address, phone number, and payment details.
- **Non-personal Information:** We may collect non-personal identification information about users whenever they interact with our Site. Non-personal identification information may include browser name, type of computer, and technical information about users' means of connection to our Site, such as operating system and Internet service providers utilized, among others.

2. How We Use Collected Information

- We may collect and use users' personal information for the following purposes:
 - To improve customer service: Information provided helps us respond to user requests more effectively.
 - To personalize user experience: We may use information in the aggregate to understand how our users as a group utilize the services and resources provided on our Site.
 - To process transactions: We may use the information users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
 - To send periodic emails: We may use the email address to send user information and updates pertaining to their order. It may also be used to respond to inquiries, questions, and/or other requests. If users decide to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time users would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or users may contact us via our Site.

3. How We Protect Your Information

- We adopt appropriate data collection, storage, and processing practices, and security measures to protect against unauthorized access, alteration, disclosure, or destruction of users' personal information, username, password, transaction information, and data stored on our Site.

4. Sharing Your Personal Information

- We do not sell, trade, or rent users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

5. Changes to This Privacy Policy

- Swim At Home Ltd has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

6. Your Acceptance of These Terms

- By using this Site, you signify your acceptance of this policy.
- If you do not agree with this policy, please refrain from using our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

If you have any questions about this Privacy Policy, the practices of this Site, or your dealings with this Site, please contact us at swimathome.app@gmail.com.

This Privacy Policy was last updated on 1/04/2024.